

QUALITY, LABOR AND ENVIRONMENTAL PROTECTION POLICY

The fundamental interest of HOPI Global Solution Hungary Kft. is to build and maintain a relationship with our partners that considers partnership cooperation important in the long term and ensures the fulfillment of expectations based on mutual respect, quick and joint solutions to problems, and evaluations based on facts.

Our employees cooperate and take the initiative and are committed to getting to know the satisfaction of our partners as deeply as possible, to understanding the reasons, to meeting the expectations and to immediately indicating the problems that arise in the fulfillment, to search for a common solution.

In the course of our logistics activities, we strive to minimize quality, environmental, occupational health and safety problems/risks, thus:

- in order to create awareness of quality, food safety, occupational safety and environmental protection, we shape the attitude of our employees and our wider environment with internal and external training, education and exemplary behavior,
- we measure the performance of our employees and give them continuous feedback on this,
- in order to reduce quality, food safety, occupational safety and environmental protection risks, we provide the necessary resources in all areas,
- we operate a process-based operation,
- we cooperate with our employees and the authorities through open and authentic communication,
- we keep in mind the implementation of safe working conditions that do not endanger the health of our employees, we try to take into account the reduction of environmental pollution during the construction of warehouses and the purchase of work tools, and during our investments,
- determine the protective equipment, ensure its intended use, protective capacity, satisfactory hygienic condition, necessary cleaning, maintenance and replacement,
- we prepare for the prevention of quality, food safety, work and environmental protection problems/risks, if they occur, we handle them appropriately, learn the lessons of the investigations, make them public and place sufficient emphasis on their utilization in the field of prevention,
- we strive to minimize work accidents, if they occur, we keep in mind during the investigations the possibility of preventing similar cases, on the basis of which we take the necessary measures,
- with continuous improvements and revisions, we strive to increase our quality, work safety and environmental protection performance and to achieve sustainable development during our logistics processes. Our employees have the opportunity to consult with the occupational health and safety representative.

In order to provide a flexible and efficient logistics service, we consider it important to continuously improve logistics performance and strive to continuously develop our internal operating processes in accordance with our own and our partners' expectations. We also consider it important to provide partner-specific solutions during our logistics service and to maintain continuous and effective contact with our partners and important stakeholders on all levels and types of communication channels.

In order to implement the above principles in practice, the management sets goals for the organization in line with the business planning cycle, and regularly evaluates their fulfillment.

Date, place: 2024.September. 13 Gyál


.....
Executive Director